

# Design #1

Uses orange from path 2022 logo

Nice contrast on dark blue background

Uppercase headers and subtitles give a sharp look

# OpsTech IT

## LEADERSHIP SUMMIT

JUNE 10<sup>TH</sup>-14<sup>TH</sup>, 2019  
NASHVILLE, TN



# WELCOME!

Vanakkam

Sawatdee Khrab

Willkommen

Benvenuto

أهلاً وسهلاً

환영

Accueil

Boa Vinda

Selamat Pagi

Ласкаво  
просимо

ברוך הבא

Welkom

Namaste

Välkomna

Ngiyanemukela

Salaam Alaykum

Bienvenue

Konnichiwa

добро пожаловать

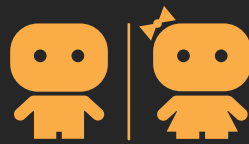
υποδοχή

歡迎

# BEFORE WE GET STARTED



EVENT  
LOGISTICS



BATHROOM  
LOCATION



PUT AWAY  
DEVICES



# DAY 1 AGENDA

8:15 AM – 8:30 AM	Meeting Kickoff	12:45 PM – 3:45 PM	Preparing for the Journey: Keeping it Day 1 Workshop Chloe Andersen, Sr. Program Manager
8:30 AM – 9:15 AM	Keynote: OpsTech IT – The Path to 2022 Mazen Khanfar, Director - OpsTech IT		
9:15 AM – 10:00 AM	Fireside Chat – Amazon Fulfillment: The Opportunity Ahead Maureen Midgley, VP - GCFS	3:45 PM – 4:15 PM	30 Minute Break
10:00 AM – 10:30 AM	30 Minute Break	4:15 PM – 5:30 PM	Building Customer Relationships: The Art of Small Talk Debra Fine
10:30 AM – 11:15 AM	Customer Perspective Chris Bateman, Director - Hub Operations, Amazon Air	5:30 PM – 8:30 PM	Meeting the Team: Dine Around Nashville
11:15 AM – 11:45 AM	Lightning Talk - Debbie Box, Director - OpsTech IT Supply Chain		
11:45 AM – 12:45 PM	Team Lunch		

# SOME SAFETY TIPS

## EVACUATION

- ✓ Use stairwells at the end of the corridor to exit the building
- ✓ DO NOT use elevators





# The Path to 2022

MAZEN KHANFAR  
DIRECTOR, OPSTECH IT



All the News That's Fit to Print

# The New York Times

NEW YORK, MONDAY, APRIL 18, 2016

### Cruz's Policies Would Herald Shift to Right

G.O.P. Base Turning to a Rapid Conservatism



BY MATT PLAZA... (Cruz's policies would herald a shift to the right, according to a new survey of the G.O.P. base.)

### Ecuador Reels in 'Anguish and Pain' After Quake Kills 70

Quake on Sunday in Pichincha, Ecuador, near the border of a 7.8-magnitude earthquake that killed at least 70 people and injured more than 1,000.

### TO DAY: THE 20 BEST PLACES TO SPOT BRITAIN'S WILD LIFE



### 100 Glories of Britain

TO SEE THIS SPRING

# Daily Mail

## 100 Glories of Britain

TO SEE THIS SPRING

### Airliner struck approaching Heathrow

### Declared Dead in Afghan War, Then Living With Funeral Debt

IN AFGHANISTAN... (A man declared dead in the Afghan war was found alive, but his family was left with a funeral debt.)

### One Year Later, Many Are Finding Relief

ONE YEAR LATER... (Many people who were once in despair are now finding relief.)

### Bronwyn Bishop's defeat

How Abbott's supporters took their revenge

Bronwyn Bishop's defeat in the election was a surprise to many, but it was a result of the support of her opponents.

### Tide turns against PM ahead of risky gamble

The tide has turned against the Prime Minister as he prepares for a risky gamble in the upcoming election.

### Fairfax Issues PM Preferred PM

Fairfax has issued a poll showing that the Prime Minister is the preferred choice of voters.

### High anxiety

Professionals face

High anxiety is a common problem among professionals, and it is important to seek help.

### Nightmare in Lebanon

Hopes of reconciliation

The situation in Lebanon is a nightmare, and there are hopes for reconciliation.

### Late night karaoke

Late night karaoke is a popular activity, and it is a great way to relax.

### Reconciliation Not on the Horizon

Reconciliation is not on the horizon, and it is a long and difficult process.

SAVE THE DATE SUNDAY, AUGUST 14

# April 18, 2016



SAVE THE DATE SUNDAY, AUGUST 14

ENTRANCE OPEN ON WEDNESDAY

CITY2SURF.COM/AU

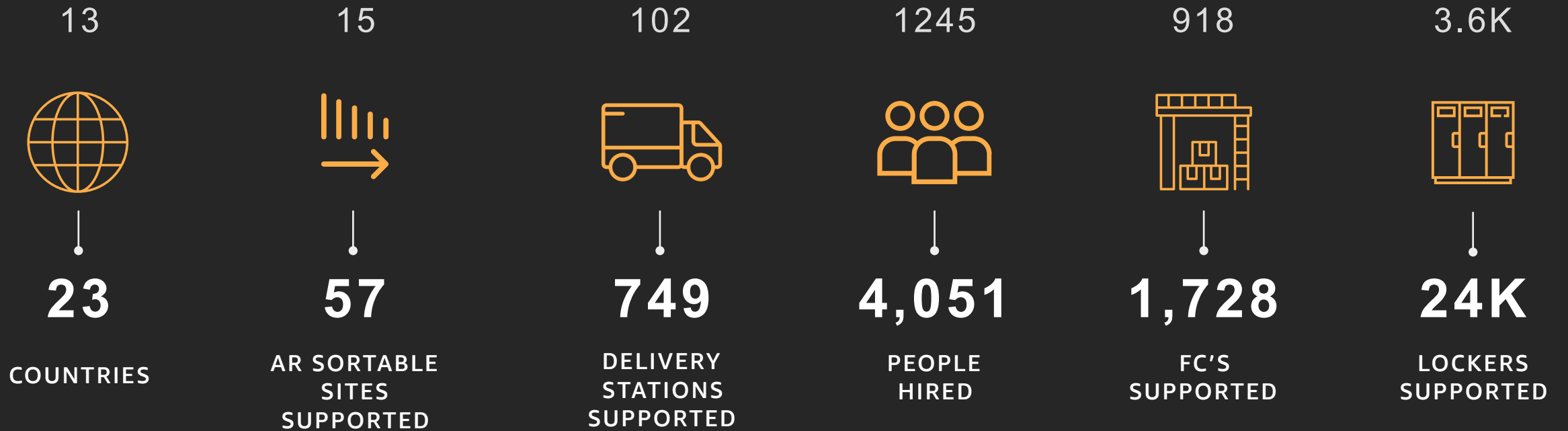
THE AUSTRALIAN CITY2SURF





# WE HAVE GROWN!

2016 → 2019



# Design #2

Light and clean  
Approachable design  
Uses blue + orange accents

# OpsTech IT

## LEADERSHIP SUMMIT

June 10<sup>th</sup>-14<sup>th</sup>, 2019  
Nashville, TN



# The Path to 2022

Mazen Khanfar  
Director, OpsTech IT



# Day 1 Agenda

- |                            |   |                           |   |
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| <b>8:30 AM – 9:15 AM</b>   | Keynote: OpsTech IT – The Path to 2022<br>Mazen Khanfar, Director - OpsTech IT          | <b>3:45 PM – 4:15 PM</b>  | 30 Minute Break   |
| <b>9:15 AM – 10:00 AM</b>  | Fireside Chat – Amazon Fulfillment: The Opportunity Ahead<br>Maureen Midgley, VP - GCFS | <b>4:15 PM – 5:30 PM</b>  | Building Customer Relationships: The Art of Small Talk<br>Debra Fine                        |
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| <b>10:30 AM – 11:15 AM</b> | Customer Perspective<br>Chris Bateman, Director - Hub Operations, Amazon Air            |                           |   |
| <b>11:15 AM – 11:45 AM</b> | Lightning Talk - Debbie Box, Director - OpsTech IT Supply Chain                         |                           |   |
| <b>11:45 AM – 12:45 PM</b> | Team Lunch  |                           |   |

# Growing in Numbers

2016:

13



102



1245



918



3.6K



2018:

**23**

Countries

**749**

Delivery Stations  
Supported

**4,051**

People  
Hired

**1,728**

FC's  
Supported

**24K**

Lockers  
Supported

[suggest removing one stat (shown above) to make design more clean]